

Follow-Up on Site Visit & Restaurant Menu

From: Marianne Hanouneh <marianne@globalbrandsco.com>
To: rzeledon@ontarioca.gov
Subject: Follow-Up on Site Visit & Restaurant Menu
Date: Tuesday, June 03, 2025 4:39 PM
Size: 28.8 MB

Dear Rudy Zeledon,

I hope this message finds you well!

As discussed during our previous meeting with Mayor Leon, Director Hiramoto, Principal Planner David, and yourself, you mentioned that it would be possible to move forward with the restaurant and (1) banquet room operations in June following a successful on-site visit. I sincerely appreciate you taking the time to conduct that visit—it was a valuable moment for us, and my brothers and I enjoyed showing you and David the space and sharing our vision.

As confirmed during your visit, the only remaining item needed to restore power is the updated blueprints for the two electrical panels that do not match the previously approved plans. Our MEP engineer is actively finalizing the updated **single-line diagram** to reflect on-site conditions, and it will be ready **tomorrow morning**. As soon as it's complete, we will share it with your team immediately.

We're especially eager to move forward, as **June is a critical month** for us. As you did confirm it would be possible to be operational in June, re-energizing the building is essential—not only for project momentum but also for safety. The property has already experienced **multiple break-ins and vandalism**, and restoring power will allow us to reactivate our cameras and alarm systems to protect both the building and the surrounding community.

Since stepping in to take over for my father due to his illness, I've worked hard to move this project forward with full transparency and in partnership with the City. I've done everything that the city has asked of me- and proactively including but not limited to:

- Submitted **completed CD plans** for not just one, but **two new restaurants**, to align with the City's Downtown Ontario revitalization goals.
- **Hired a licensed professional** to ensure the project is carried out to code and standards.
- **Provided proof of funding**, demonstrating our readiness and commitment to the long-term success of the project.

In addition, we've gone above and beyond to create something truly special. We partnered with experienced chef consultants to design a full menu in record time, and we're incredibly proud to introduce **The Gold Room**, our flagship restaurant inside the newly branded "**The Crown Palazzo – Downtown Ontario**."

With all of this accomplished, we're now respectfully asking the City to consider releasing Edison to initiate the temporary power process. I fully understand that power cannot be activated until the revised MEP plans are officially submitted, but by starting coordination now, we can help avoid unnecessary

delays, especially given potential lead times with Edison. So when the City is ready to restore power, the necessary setup will already be in place—allowing it to be switched on without further delay.

We are ready to open our doors, bring jobs to local residents, and deliver something new and exciting to Downtown Ontario. Every day we're delayed is a lost opportunity—for our staff, for the community, and for the energy and vibrancy this project is meant to bring.

I've attached our finalized menu as a small preview of what's to come. Please let us know if there's anything more you need from us to help keep this process moving. I also welcome any questions or comments regarding the menu.

Thank you again for your time, your support, and your partnership. We're looking forward to the next step and to bringing this vision to life.

Best regards,

Marianne Hanouneh

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The Gold Room Menu.pdf 18.1 MB

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Cc: [James J. Caro <JCaro@ontarioca.gov>](mailto:JCaro@ontarioca.gov)
Subject: RE: Follow-Up on Site Visit & Restaurant Menu
Date: Wednesday, June 04, 2025 12:23 PM
Size: 8.1 MB

Hi Marianne,

Thank you for the information and for all the work you've done so far — it's truly appreciated. That said, I want to emphasize that public safety remains a top priority for us. While I understand your concern that "every day we're delayed is a lost opportunity," please keep in mind that we've been working collaboratively with your father and the team for over ten years to bring the use into compliance.

You've complied with the City's request to temporarily operate until the plans are approved and tenant improvements for the restaurant(s) are completed.

However, in order to grant temporary occupancy, we must ensure that all public safety requirements are fully addressed. Please have your licensed professional work with James Caro and his team to get the Safety issues addressed, so that you can temporarily open.

RUDY ZELEDON

Executive Director

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